wistron

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1.1 Vision and Mission



Innovation through Sustainability



Missions

Trusted Innovation Partner for Technology, **Sustainability & Better Lives**



Core **Values**

Customer Focus Integrity Sustainability Innovation



1.2 Sustainability Strategies and Pillars

In order to realize the company's vision and mission, we have integrated innovation into the core elements of sustainability, spotlighting the environment, social, and governance. Through sustained efforts, we have established a comprehensive and differentiated ESG 6 pillars strategies: sustainable supply base, green products, recycling, decarbonization, people with purpose, and labor welfare to spearhead sustainable development in the industry.

Six Sustainability Strategies

Decarbonization

People with purpose

Labor welfare

Sustainable supply base

Green products

Recycling

Sustainability Aspects

Environment

Society

G Governance

Innovation



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The Sustainable Development Goals of the United Nations drive sustainable development at Wistron. In addition, we also developed six sustainability strategies and the deployment of localized ESG actions at all Wistron locations around the world. SDG Compass guidance documents published by the UN Global Compact, GRI and WBCSD are referenced for comparison and linkage. Therefore, a framework in line with international standards is established to transparently disclose our efforts and contributions to sustainability. Efforts in 2023 correspond with the 14 Sustainable Development Goals.





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Goals of the Six Sustainability Strategies (ESG 6-Pillar)

Strategies	Policies	2023 Actions	2023 Targets	2023 Results	Status	s 2024 Actions	2024 Targets	2030 Targets	2035 Targets	
	By providing highly transparent,	Optimize the supplier information management platform: Increase the comprehensive data registration rate of suppliers.	>40%	>43%	•	>60%	>60%	>90%	100%	
	industry-insightful, and professionally advised supply chain management	Continuously deepen the alignment with suppliers on sustainability goals: Complete the first-level data inventory of supplier greenhouse gas emissions.	Addition of 25 suppliers (expanding to other supplier attributes).	Total completion: 52 suppliers	•	Enhance the baseline data of carbon emissions for materials.	Total completion: 80 suppliers	Achieve Scope 3 carbon reduction targets as per SBTi	-	
Sustainable supply base	services to enhance sustainable performance, we aim to become the	Suppliers with high energy consuming material obtaining GHG external verification (ISO 14064-1)	55%	65.38%	•	Suppliers with high energy consuming material obtaining GHG external verification (ISO 14064-1)	70%	85%	100%	
	preferred partner for customers in addressing key challenges in	Suppliers with high energy consuming material obtaining energy management system external verification (ISO 50001)	55%	55.77%	•	Suppliers with high energy consuming material obtaining energy management system external verification (ISO 50001)	60%	70%	80%	
	supply chain management.	Supply chain decarbonization initiative: Actual carbon reduction achieved by suppliers.	500 tCO ₂ e	1,232 tCO ₂ e	•	Supply chain decarbonization initiative (promoting consultant guidance for supplier carbon reduction).	4000 tCO ₂ e	Achieve a 25% absolute reduction in Scope 3 emissions as per SBTi	-	
		Sustainable materials utilized for the development of selected green products	PCR > 35%	35.41%	•	Developing next-generation low-carbon NB products with increased proportions of sustainable materials.	PCR > 37%	PCR > 50%	PCR > 55%	
Green products	Based on a niche supplier network, provide sustainable design capabilities	Expanding green design expertise to non-PC products	-		-	Introducing sustainable materials into non-PC products	Introducing a new product category	Introducing two new product categories	All Product	
	for continuous innovative growth.	Development of product carbon footprint system (PCF)	PCF II	Optimizing PCF system functionality Complete carbon footprint analysis for 30 laptop models	•	Development of environmental footprint calculation functionality Value chain (customer & supplier) PCF collaboration	PCF III	-	-	
	Providing	Plastic recycling - Expand new materials and applications.:	Shipment of recycled plastics (PC/OBP, PCR PC/ABS) > 27,000 tons.	1.18,000 tons. 2.Complete the development of new PC/OBP materials and obtain customer certification,	•		In 2024, increase the proportion			
Paralia	comprehensive recycling and reuse solutions to address the most critical challenges of the circular	1.PC/OBP for networking product & keyboard cap 2.PC/ABS + talc for NB (A/C/D)	Expanding new materials and new applications: Annual input weight of battery recycling: 70-90 tons.	with plans for mass production in Q1 2024. 3.Successfully promote the introduction of new models into the NB market.		Developing the Power related Post-Consumer Recycled (PCR) market	of PCR usage in annual shipments to 55%	1.70% 2.The plant of WGKS achieves carbon neutrality.	80%	
Recycling	economy transition, committed to realizing the vision of "from cradle to cradle" in the ICT and other	Battery recycling: 1.Achieve annual input weight of recycled batteries. 2.Optimization of sorting technology and automation process efficiency	Expanding new materials and new applications: Annual input weight of battery recycling: 70-90 tons	1. Pilot run input of 1.5 tons of lithium batteries. 2. Confirming the development blueprint for the lithium battery business: Smart sorting of	•	Completion of pilot run for direct recycling, establishment of PD operation; achieve annual input weight of recycled lithium batteries. Stablishment of equipments for black.	Annual processing weight of waste batteries reaches 300 tons (direct recycling, black mass,	1. Expand capacity for direct recycling and battery black mass production. 2. Deepen partnerships with North American lithium battery recyclers to expand lithium battery sources. 3. Establish hydro refinery process.	Continuously scale up the capacity and revenue of the lithium battery business	
	industries	for Paliting house to be accommon to the first of		batteries and production of lithium battery black mass.		 Establishment of equipment for black mass production and smart sorting of batteries. 	smart sorting).	4. Develop EV lithium battery discharging and dismantling technology. 5. Establish a Carbon Credit system(CEC) for recycling lithium batteries.	nunum battery business	

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Goals of the Six Sustainability Strategies (ESG 6-Pillar)

	Strategies	Policies	2023 Actions	2023 Targets	2023 Results	Statu	s 2024 Actions	2024 Targets	2030 Targets	2035 Targets
		In line with the concerns of stakeholders, we will assist the world in achieving	Increase the proportion of renewable energy usage	65%	66.47%	•	Increase the proportion of renewable energy usage	72.5%	100%	100%
Decarboniza ¹	Decarbonization	its decarbonization goals by synchronizing efforts with energy efficiency improvements,	Improve energy usage efficiency	2%	4.61%	•	Improve energy usage efficiency	2%	2%	2%
		loT, and smart technologies. Our aim is to achieve carbon neutrality by 2030	Establish an internal carbon pricing system	Impact Assessment of Carbon Regulations	Completed Carbon Emission Regulation Simulation for Operational Sites	•	Internal Carbon Pricing Pilot	Internal Carbon Pricing Pilot	Internal carbon pricing management	Internal carbon pricing management
			Transparency & connectivity	•Town hall attendance rate>85%, satisfaction rate >94%	•7 events, 505 attendees, with an attendance rate of 91% and a satisfaction rate of 99%.	•	Transparency & connectivity	Strengthening communication among general employees (global indirect employee town hall coverage rate >30%)	Being awarded "Best Place to Work" recognition by a third party	-
		By fostering an	Core values	New employee core values training: Completion rate >90%, satisfaction rating >4.3/5. Internal trainers: 8 people completed training. Awareness campaigns: Participation of >5,000 individuals, awareness rating >4.3/5.	•Core values training: 3,089 participants, completion rate of 95%, satisfaction rating of 4.7/5. •14 global certified trainers. •Awareness campaigns: 14,859 participants, awareness rating of 4.6/5.	•	Employer branding	Global employer brand strategy formulation (Global: Establish talent recruitment websites in 5 locations; Taiwan: 10% of new hires come from internal referral channels)	•Core value identification rate: 80% •Engagement score: 70%	-
	People with purpose	innovative, inclusive, and integrity-driven organizational culture, we aim to attain the honor of being recognized as the "best workplace" in the technology industry	Sense of achievement	Establishment of KPIs and work direction	Completion of real-time incentive system survey and research I.Enhance organizational performance management capabilities 2.Establish a learning and growth environment 3.Strengthen team incentive mechanisms	•				
			Diversity, equity & inclusion	Global policy announcements and internal regulations optimization Formulation of long-term goals and action plans Training and development: Understanding DEI (Diversity, Equity, and Inclusion), anti-discrimination, and anti-harassment	Policy announcements completed; inventory of 92 internal regulations completed. Completed DEI 2030 goal setting and action plan planning. Training and development: DEI awareness training completed by 97 individuals, satisfaction rating of 4.4/5; anti-discrimination and anti-harassment training completed by 8,439 individuals, completion rate of 99.4%.	•	Diversity, equity & inclusion	Regulations and process optimization (satisfaction >4.5/5). Implementation of DEI training programs (3,000 indirect employees in Taiwan participated). Establishment of 1 employee resource group.	•Female executives: 27% •Female representation in STEM positions: 24% •Female employees: 40%	-

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Goals of the Six Sustainability Strategies (ESG 6-Pillar)

Strategies	Policies	2023 Actions	2023 Targets	2023 Results	Status	2024 Actions	2024 Targets	2030 Targets	2035 Targets
		RBA / SR compliance	100%	100%	•	RBA / SR compliance	1.100% 2.3 locations achieve Factory of Choice (FOC) status.	1. 100% 2. 6 locations achieve Factory of Choice (FOC) status.	1. 100% 2. 11 locations achieve Factory of Choice (FOC) status.
		Improving employee satisfaction: 1.Enhancements in basic needs (canteen(food), facilities, and transportation). 2.Counseling mechanisms and employee care programs.	Satisfaction of direct employees 1. Life ≧ 3.48 2. Employee care ≧ 3.70	1. Life = 3.43 2. Employee care = 3.69	•	Enhancing employee satisfaction: 1.Improvement in canteen(food), facilities, and transportation. 2.Counseling mechanisms for counselors and employee care.	Satisfaction of direct employees: 3.7	4.0	4.0
	Creating a work environment of mutual respect and friendly support to	Occupational health and safety: 1.Prevention and management of occupational injuries. 2.Improvements in the health center.	The incidence rate: 1.15 %	0.88 %	•	Occupational safety and health: 1.Prevention and handling of work-related injuries. 2.Improvement of infirmary facilities.	90% of companies ≦1.14	≦1.14	≦1.14
Labor welfare	empower our direct employees, making Wistron a long-term choice where everyone's contributions are valued	Strengthening the manage- ment of labor agency	1.Establish the overarching framework for global manufacturing labor agency management. 2.Draft the initial version of risk self-assessment forms and internal audit checklist.	1.Already completed. 2.The initial versions are all completed. 2.1.Incorporate local regulations into the risk self-assessment forms to enhance regulatory compliance (Mainland China). 3.Collaborate with the project office to develop the plan for and launch the global manufacturing workforce supplier management platform.	•	1.Iterative updates. 2.1.Risk self-assessment forms: Incorporate local regulations (Europe, Americas, Southeast Asia, Taiwan). 2.2.Internal audit checklist: Incorporate local regulations. 3.Iterative updates for the global manufacturing labor agency management platform.	1. Iterative updates. 2.1. Risk self-assessment forms: Conduct assessments in Q2 for Vietnam and Malaysia, achieving scores of 80/100. 2.2. Internal audit sheets: Introduce no priority items for suppliers at plant sites. 3. Iterative updates and addition of other modules.	Number of major incidents violating labor and human rights-related laws/regulations: 0 cases	0 cases
		Career development for indirect employees	1. Organize the three career paths and training systems for direct employees at each plant. 2. Separate the W10 path/training system at the Chongqing plant. 3. Vocational skills certification in the China region.	1.Completion of organization, divided into 6 types. 2.The training system W10 at the Chongqing plant has been separated according to the paths. 3.Certification has been implemented at the Chengdu and Chongqing plants.	•	1.Separation of paths/training systems at other mainland China plants. 2.Implementation of the DLT system for training at the Vietnam and Malaysia plants.	Completion of path/training system separation at mainland China plants. Completion of DLT system implementation.	Training and development opportunities score ≧ 3.7	≧ 3.8
		Universal and long-serving employee health check-ups.	1. Overall employee participation rate in health check-ups reaches 85%. 2. Long-tenured employee participation rate in health check-ups reaches 95%.	1. 89% 2. 95%	•	Normalize operations	Normalize operations	-	-

Over 95% 90%-95% Under 90%

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1.3 Sustainability Management

To fulfill our corporate social responsibility, Wistron's Board of Directors established "Sustainable Development Best Practice Principles," which clearly define four major principles to serve as the highest guiding principles for sustainable development at Wistron. The four principles are: (1) exercising corporate governance, (2) fostering a sustainable environment, (3) ensuring public welfare, and (4) strengthening corporate sustainable development information disclosure.

Corporate Sustainability and Social Accountability Management System

Green Products Management System

In order to reduce the environmental impact of products throughout their lifecycle, Wistron considers energy efficiency, carbon reduction, efficient material use, harmful substances, and resource recycling when developing products. We follow international regulations, directives, and customer requirements, committing to simplifying design, production, and process to achieve eco-friendly products and sustainable environmental development.





Social Accountability Management **System**

Wistron pledges to comply with relevant international standards and local regulations concerning sustainable development, continuously enhance employee rights and welfare, establish a safe and healthy workplace with integrity, and promote sustainable development.

Environment and Energy **Management System**

Wistron pledges to mitigate our overall ecological impact by consistently evolving our activities, products, and services. We are committed to supporting climate initiatives, protecting biodiversity, and halting deforestation, while striving to conserve energy and increase the use of renewable resources. We also support the procurement and enhancement of energy-efficient equipment, adopt eco-friendly technologies to reduce emissions, and strive for low-carbon operations. We carry out water recycling, waste reduction, recycling, and shipping and distribution initiatives in our facilities. We also educate and train our employees to understand the environmental impact of their daily activities. Through our Green Products and Services program, we carefully select raw materials and suppliers to ensure we are not using any prohibited substances and materials.



Quality Management System

Wistron places great importance on delivering quality products and services to customers. Throughout research, development, and manufacturing processes, we comply with international quality standards to ensure zero defects and to deliver competitive products and services to customers on time.

Occupational Health and Safety **Management System**

Wistron fully understands the risks and opportunities present in the workplace, which can affect all individuals working within Wistron's premises. With a commitment to preventing injuries and promoting health, we pledge to establish a comprehensive occupational health and safety management system and encourage the use of advisory services to ensure a healthy and safe workplace for all

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1.4 Governance for Sustainable Development

To embed sustainability in our company's development and further realize corporate social responsibility, Wistron appointed the Board of Directors as the highest decision-making body to promote sustainable development. In 2019, the Board of Directors established the ESG Committee, which reports the outcomes and future work plans of sustainable development to the Board of Directors at least twice a year. The Board of Directors oversees the implementation and effectiveness of various sustainability projects, giving prior approval to major projects before roll out.

ESG Committee

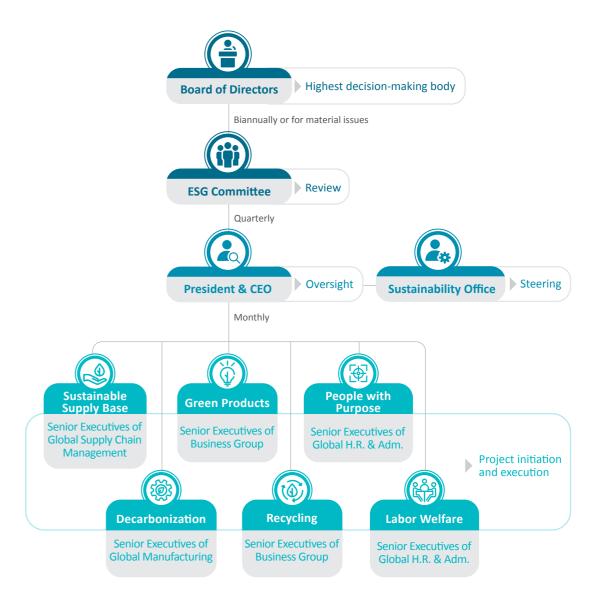
The ESG Committee is overseen by the Board of Directors (BOD) and is composed of senior executives and independent directors appointed by the BOD. The members elect one person to serve as the convener and chair of the meetings. The committee meets at least twice a year and is responsible for reviewing the Company's overall sustainable development directions, strategies, and objectives, as well as inspecting relevant management policies and specific action plans, monitoring sustainability information disclosure, and approving the sustainability report. Five meetings were held in 2023. Key resolutions and further information can be found in section 5.2.1.

Sustainability Office

Wistron established the Sustainability Office in 2021 to spearhead and manage sustainable development across the company. The Office is headed by the Vice President of Sustainability, who's not only the acting executive secretary to the company's ESG Committee, but is also responsible for rolling out sustainability strategies, projects, as well as initiatives passed by the board of directors and the ESG Committee. This includes sustainability disclosures, annual sustainability reports, identification of relevant sustainability topics, formulation of initiatives, budget allocation for the organization's sustainable development, and progress monitoring to ensure that our daily operations comply with sustainability strategies.

Six Sustainability Strategies Working Groups

Wistron integrates sustainability into daily operations and systematically incorporates past ESG performance actions to envision greater sustainable value creation for the future. This has led to six brand-new sustainability strategies, known as the ESG 6-Pillar, that will drive Wistron's advancement in the next decade. It starts from the vision and is drawn up from top to bottom to define short-term (1-2 years), mid-term (3-5 years) and long-term (6-10 years) goals. Senior executives serve as Pillar Owners and guide each working group to roll out corresponding plans from the bottom up, ensuring a solid structural foundation for these strategies. The President & CEO oversees progress across the sustainable strategies each month and reports achievements to the ESG Committee each quarter.





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1.5 Materiality and Impact

1.5.1 Stakeholder Engagement

Wistron has adopted the Global Reporting Initiative Standards (GRI Standards) and the AA1000 Stakeholder Engagement Standards as the framework to establish the procedures for identifying material topics for sustainable development. We rely on the five major principles - Dependency, Responsibility, Influence, Diverse Perspectives, and Tension - outlined in the AA1000 Stakeholder Engagement Standards (SES) to ensure effective communication with stakeholders. Stakeholders are classified into seven groups: Employees, Customers, Shareholders/Investors, Suppliers/Contractors, Government/Competent Authorities, Non-Profit Organizations/Communities, and Media. As contractors are considered important partners for our offices and manufacturing sites, we've developed separate surveys to engage with and manage our contractors. Our approaches and achievements with various stakeholders in 2023 are as follows:



2023 Engagements & Outcomes	Communication Method and Channel	Communication Frequency
• Employee engagement: 77.3% (out of 100%) • Employee satisfaction: 52.4% (out of 100%)	Engagement surveys for indirect employees and satisfaction surveys for direct employees	 Engagement surveys for indirect employees are conducted once every 1~2 years. Satisfaction surveys for direct employees are conducted once every year.
Wistron was awarded the "Talent Sustainability Award" by CommonWealth Magazine Wistron's Malaysia Plant was selected as "Best Companies to Work for in Asia" in 2023 by HR Asia Magazine	Participation in third-party assessments	Ad hoc
7 communication sessions held around the world with a total of 505 participants and a satisfaction rate of 99%	Two-way communication between supervisors and key personnel	Annually
 3,089 participants supported the global core value course and reported a 4.7 (out of 5) satisfaction score 14,859 participants supported global core value campaigns and reported a 4.6 (out of 5) satisfaction score 	Training, advocacy campaigns	Ad hoc
All (100%) employees completed and signed our code of conduct training	Global online education and Training on code of conduct	Annually
Average of 40.9 training hours for employees around the world	Onboarding training	When onboarding new employees
Four meetings (March, May, July, and October)	Management and staff representatives meet to discuss employees'suggestions and proposals	Quarterly

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Stakeholders Customers

Stakeholders' Significance to Wistron

Key Issues of Concern in 2023

2023 Engagements & Outcomes	Communication Method and Channel	Communication Frequency		
Malaysia Plant receives its second accolade as the "Best Companies to Work for in Asia" by HR Asia Magazine	Quarterly sales reviews	Quarterly		
All Wistron plants have passed ISO/IEC 27001 audits	Audits, and visits	Ad hoc		
100% suppliers signed the "Declaration of Non-use of Conflict Minerals"	E-mails	Daily		
Building an e-health platform to support employee well-being	Project meetings	Weekly		
Received the "Taiwan's Top 10 Sustainable Model Enterprises Award" from TCSA in 2023	Satisfaction questionnaire	Annually		
Manual inventory time reduced by 80% with "Product Carbon Footprint System" to realize automatic calculation	Phone	Daily		
Hsinchu Plant recognized as Green Manufacturing System Demonstration Unit (Green Factory)	Documents	Where necessary		



RECOGNITION CHAIRMAN, AND PRESIDENT & CEO SIX SUSTAINABILITY STRATEGIES

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Stakeholders Shareholders/



Stakeholders' Significance to Wistron

Key Issues of Concern in 2023

Investors

	2023 Engagements & Outcomes	Communication Method and Channel	Communication Frequency
1 Shareholders' Meetinք	3	Shareholders' Meeting	Annually
10 Investor Conferences		Investor conference	10
Participated in around 1 foreign investors in pers	.44 meetings and communicated with nearly 700 domestic and on or over the phone	Investor meetings	144

Stakeholders

Suppliers



Stakeholders' Significance to Wistron

Key Issues of Concern in 2023

2023 Engagements & Outcomes	Communication Method and Channel	Communication Frequency
1,313 green specifications and hazardous materials investigations	Supplier green product management platform	Updated when necessary
524 suppliers evaluated for product quality, price, and delivery items	Supplier sustainability performance evaluation	Monthly
1,531 companies were evaluated with the risk assessment procedure	Risk identification	Annually
593 supplier sustainability audits were completed	Supplier sustainability audit	Annually
A total of 337 companies in the group	Partner conferences	Annually

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Stakeholders

Contractors



Stakeholders' Significance to Wistron

Key Issues of Concern in 2023

2023 Engagements & Outcomes	Communication Method and Channel	Communication Frequency
192 routine meetings	Routine meetings	Weekly / Monthly / Quarterly / Annually
189 relevant training sessions, drills, and construction safety briefings	Occupational safety education and training	Annually / Ad hoc
16 relevant inspections	Daily inspections and maintenance	Monthly / Semiannually
52 weekly reports	Reports	Weekly
17 relevant meetings	Project meetings	Monthly / Quarterly / Annually
Audited 5 contractors	Onsite audits	Every two years
All vendors signed commitments	Commitment	Annually

Stakeholders

Government / Competent Authorities



Stakeholders' Significance to Wistron

Key Issues of Concern in 2023

Ranked among the top 5% of listed companies in the 10th Corporate Market Observation Post System's Corporate Governance Evaluation

Corporate Governance Evaluation

Annually

Published annual sustainability reports to enhance ESG disclosure

Regularly update company website and Monthly / Quarterly / Annually information on Market Observation Post System

Annual Report and Financial Report Quarterly / Annually

Official documents, questionnaires, interviews, phone communication

Ad hoc

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Stakeholders

Non-Profit Organizations/ Communities



Stakeholders' Significance to Wistron

Key Issues of Concern in 2023

- Held 8 donation campaigns with colleagues contributing NT\$5.96M through voluntary
- Donated 1,684 gift boxes to charities during fundraisers held on the Dragon Boat Festival and Mid-Autumn Festival
- NT\$49M in foundation sponsorships/commissions

Projects in line with the purpose / goal of the foundation are supported through commissions or sponsorships, and communicated via meetings, site surveys, reports, etc.

Regularly and ad hoc

- 27 articles of event information on official website
- 19 articles on natural and cultural information
- 4 newsletters

Newsletters and event information

Regularly and ad hoc

Ad hoc

Ad hoc

Stakeholders

Media



Stakeholders' Significance to Wistron

Key Issues of Concern in 2023

Ranked among the top 5% of listed companies in the 10th Corporate Market Observation Post System's Corporate Governance Evaluation

Press conferences

Participation in public events such as forums and

interviews

Media inquiries are responded proactively or in a timely manner, so that the media can obtain accurate information on company operations and corporate governance. This can improve Wistron's corporate image. Efforts include:

- 4 press conferences
- 34 press releases
- 6 media interviews

riess conferences	Ad floc
Monthly revenue press releases	Regularly
Announcement of financial report and board resolution press releases	Regularly
Announcement of Shareholders' Meeting or investor conference press releases	Regularly
Press releases major information related to operations	Ad hoc
Announcement of showcase / award press release	Ad hoc



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1.5.2 Process of Materiality Analysis

Wistron conducts its materiality analysis annually. The Company follows GRI Universal Standard 2021's GRI3: Material Topics 2021 while integrating the evaluation methodology of the impact on the economy, environment and society developed by Value Balancing Alliance (VBA), Harvard Business School's Impact-Weighted Accounts project and London Benchmarking Group (LBG) and incorporating European Financial Reporting Advisory Group (EFRAG)'s Double Materiality principles to build its impact-based materiality analysis process to identify material topics. The analysis result was passed by the board's resolution, which determined 17 sustainable issues as the material topics for the Company's 2023 Sustainability Report. These material topics were further integrated into the Wistron's Enterprise Risk Management (ERM) process to identify risk factors, frequency, and to develop risk mitigation measures. The results of the materiality analysis were verified by a third-party to confirm the disclosure boundaries and scope of information, which were based on the foundation for setting long-term sustainability targets. The materiality analysis process is listed below:

Compile Sustainability Issues

Wistron followed global sustainability trends and standards, including GRI Standards, UN SDGs, SA8000 Standard and the global risk reports by Responsible Business Alliance (RBA), Sustainability Accounting Standards Board (SASB) and World Economic Forum (WEF) as well as issues that major investment firms pay close attention to: DJSI, MSCI ESG Ratings, CDP, TCFD and other disclosure frameworks. Wistron also included material issues that are key to the industry along with the Company's business development strategies, objectives and stakeholder interaction and compiled a total of 27 issues. Compared to the year prior, "Climate Change Management" and "Natural Ecology Protection" are renamed "Climate Strategy" and "Climate Strategy" are renamed as a supplication and "Climate Strategy" are renamed as a supplication are renamed Ecology and Biodiversity" respectively; "Human Rights, Diversity and Tolerance" was divided into "Business and Human Rights" and "Diversity, Equity and Inclusion;" (Human Resources Structure" was integrated with "Diversity, Equity and Inclusion;" "Sustainable Manufacturing" was added in light of the Company's low-carbon manufacturing transformation.

Materiality analysis

Considering both "dynamic materiality" and "double materiality" simultaneously, Wistron conducted its materiality analysis from 3 perspectives: internal /external stakeholder concerns, impact to the organization's operation and sustainable development impact. Regarding sustainable development impact, Wistron integrated both monetary and non-monetary valuation methods for impact assessment. Wistron applies the monetary valuation methods for its periodic sustainability impact evaluations; non-monetary valuation methods are implemented in the annual materiality analysis.

- Internal/external stakeholder concerns: Wistron conducted questionnaires to survey 7 types of internal/external stakeholders regarding their concerns towards ESG topics, including customers (39 participants), employees (133 participants), suppliers (168 participants)/ contractors (22 participants), shareholders/investors (20 participants), government/competent authorities (8 participants), non-profit organizations/communities (14 participants) and media (2 participants), totaling 406 stakeholders that have participated in this questionnaire survey.
- Impact to the organization's operations (inward impact): When driving business sustainability, Wistron believes in linking ESG promotion with the core of Wistron's business development. A total of 7 executives participated in the survey, which measured the impact of each sustainable issue on factors of "revenue, employee cohesion, customer satisfaction, operational risk and brand image." Impact of each sustainable issue on the Company's operations was assessed from the perspective of financial materiality, with the topics' materiality being ranked accordingly.
- Sustainable development impact (outward impact): Wistron invited its internal core teams responsible for its ESG promotion a total of 21 supervisors and employees to participate in its sustainable development impact evaluation, using Impact Valuation to evaluate the positive/negative and potential/actual impacts and their extent (such as scale, scope or irremediability), likeliness and other factors. They also established a threshold for the impact severity and likeliness. Any impact that meets that threshold will be categorized as a significant impact caused or contributed to by Wistron and ranked ESG issues based on these impacts; meanwhile, Wistron also integrated the result of their regular impact monetization analysis result and selected influential and material topics based on the monetization values.

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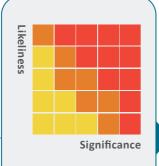
Wistron Sustainability Impact Analysis – Non- monetary

21 Impacts

Impacts	Positive	Negative
Economy	4	1
Environment	2	4
Human/ Human Rights	7	3

Sources of impact:

- 1-Value-Balancing Alliance (VBA)
- 2 Harvard Business School's Impact-Weighted Accounts
- 3-London Benchmarking Group
- 4 Wistron Corporation



Significance = (1)+(2)+(3)

- (1) Level
- (2) Scope
- (3) Irremediability

12 Significant Impacts

Economic impacts

- Industrial Technology
- Increase in Upstream Output Value
- + Increase in Taxation

Human / human rights impacts

- Public Welfare
- Human Rights Risks in Supply Chain
- Occupational Injuries

Environmental impacts

- Product's Environmental
- + Increase in Taxation
- Increase in Energy Resource Consumption
- Natural Resource Scarcity
- Extreme Weather
- Procurement's Environmental Impact
 - + Positive impact
 - Negative impact

Sustainability Issues

Level of Impact

Extremely high

- Environmental policy and management • Greenhouse gas emissions
- and energy Vision and sustainable strategies

Company governance

Customer relations

- Air pollution and waste
- Natural ecology and biodiversity
- Sustainable manufacturing



High

- Sustainable supply chain • Risk and crisis management · Water resource manage-
- ment
- · Business and human rights
- Financial performance Information security
- Climate strategy Significant
- - Talent attraction and retention

- Circular economy
- Public welfare and charity
- · Workplace safety and health
- Employee care and benefits
- Diversity, equity and inclusion
- Product development and innovation
- New business development
- Diverse, cross-field cooperation
- Green products
- Talent cultivation and career development

Define positive / negative impacts

Significant impact analysis

Sustainability issues that affect significant impacts



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Wistron Sustainability Impact Analysis – Monetary

Value Chain	١	nput/Output of Operations	Well-Being Changes (Outcome)	Impacts	Subjects	Impact Indicators	Impact Type	(KI
			Increases output value by driving supply- demand across industry chain	Socio-economic development	Supply chain	Supply chain output value gained from procurement	Indirect Short-term Regional	5
			Generates job opportunities & compensation across supply chain	Job opportunities and purchasing power	External employees	Supply chain employee salary income generated from procurement	● Indirect Short-term Regional	
			Global warming from rising GHG levels	Social cost of carbon			Indirect Long-term Global	
		Payments to suppliers	Changes in air pollution levels in the atmosphere				■ Indirect Short-term Regional	
Supply chain	7		Changes in pollution levels in water bodies	Human health and ecological quality		Environmental footprint from supply chain	Indirect Short-term Regional	
заррту спапт			Air pollution from waste incineration		Environment		Indirect Short-term Regional	
			GHG emissions from waste incineration & burial				Indirect Long-term Global	
		Local procurement	Mitigates environmental impact from shipping of procured items	Social cost of carbon		Supply chain output value gained from procurement	Indirect Long-term Global	
		Green procurement	Mitigates environmental impact throughout life cycle of procured items			Supply chain output value gained from procurement	Indirect Long-term Global	_
	7	Digital platform for suppliers	Help suppliers increase operational efficiency	Work-life balance	Supply chain	Supply chain output value gained from procurement	● Indirect Short-term Regional	
						Outrot value for surtement		
	Č	Product sales (amount)	Increases output value by driving supply- demand across industry chain	Socio-economic development	Customer/End user	Output value for customers driven by product sales	Indirect Short-term Regional	5
		Product sales (quantity)	Environmental impact from handling electronic waste			Environmental footprint from waste products	Indirect Long-term Global	
	1	Renewable raw material usage	Mitigates environmental impacts from raw material extraction	- Social cost of carbon	Environment	Environmental footprint from	Indirect Long-term Global	
Products and services		Energy-efficient product	Reduces GHG emissions with energy- efficient products	Social cost of carbon	Elivilorillielit	raw materials		
		designs	GHG emissions throughout product use			Environmental footprint from	Indirect Long-term Global	
	7	Energy consumption from product use	Helps development & application of	Quality of life & Industry's	Customer/End	product use	Indirect Long-term Global	
	7	New patent and technology development	industry technologies	technical capabilities	user	Increase in proprietary asset value	→ Indirect Long-term Global	

Impact Indicators	Impact Type	Currency Value (KNTD)2022	Currency Value (KNTD)2023	Impact level		ESG Topics
Supply chain output value gained from procurement	Indirect Short-term Regional	502,828,216	412,199,294	•••••		
Supply chain employee salary income generated from procurement	● Indirect Short-term Regional	17,113,618	13,591,941	•••••		
	Indirect Long-term Global					
	Indirect Short-term Regional					Sustainable Supply Chain
Environmental footprint from supply chain	Indirect Short-term Regional	6,975,704	5,608,888	••••		
	Indirect Short-term Regional					
	Indirect Long-term Global					
Supply chain output value gained from procurement	findirect Long-term Global				Green Products	
Supply chain output value gained from procurement	Indirect Long-term Global	Value me	thods under deve		Green Floducts	
Supply chain output value gained from procurement	Indirect Short-term Regional					Digital Transformation
Output value for customers driven by product sales	Indirect Short-term Regional	571,055,005	529,242,910	•••••		Customer Relations
Environmental footprint from waste products	Indirect Long-term Global					
Environmental footprint from raw materials					Green Products	
Environmental footprint from	Indirect Long-term Global	Value me	Value methods under development			Green Floudets
product use	Indirect Long-term Global					
Increase in proprietary asset	A ladiant language Clabel					Product

Development and Innovation

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Talent Attraction and Retention

> Financial Performance

Energy and Greenhouse Gas

Water Resources

Air Pollution and Waste

Occupational Health and Safety

Talent Cultivation and Development

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Value	Chain	

Products and services

	nput/Output of Operations	Well-Being Changes (Outcome)	Impacts	Subjects	
	Compensation & benefits	Increases happiness through compensation higher than living	Job opportunities and purchase power	Internal employees	
	Tax payments	Supports government infrastructure and social welfare	Socio-economic development	Society	
Ţ	Depreciation and amortization	Drives industry technology development	Industry's technical capabilities		
	Interest & leasing	Strengthens drivers for economic growth	Quality of life & Purchasing power	 Supply chair 	
7	Net income	Facilitates product success for customers & generates returns for investors	Quality of life & Purchasing power	Customer/ Sharehol der/Investor	
7	Non-renewable energy usage				
	GHG emissions				
7	Renewable energy usage	 Global warming from rising GHG levels 	Social cost of carbon		
7	GHG emissions avoided				
`	Water withdrawal				
7	Recycled water usage	 Changes in water reserve 		Environmen	
	Wastewater discharge	Changes in pollutant concentration in water bodies	Human health & Natural resource stocks		
	Air pollution	Changes in air pollutant concentration in the atmosphere			
7	Marka	Air pollution from waste incineration			
	Waste	GHG emissions from waste incineration and burial	Social cost of carbon		
	Occupational accidents	Physical and mental impacts on workers & medical expenses	Quality of life & Consumption of social		
1,	Expenses for health promotion				
7	Number of employees with health risks	Potential health risks from work	Work-life balance	Society	
1,1	Training hours and funding	Increases professional skills & employability	Professional knowledge and skills		

Impact Indicators	Impact Type	Currency Value (KNTD)2022	Currency Value (KNTD)2023	Impact level
Direct economic contribution	→ Direct Short-term Region	nal 85,978,934	87,753,931	•••••
Social cost generated by GHG	Direct Long-term Glob	al 516,315	428,897	•••000
emissions	Direct Long-term Glob	al 214,804	200,508	•••000
Social cost generated by water	Direct Short-term Region	nal 17,387	11,997	••0000
resource depletion	Direct Short-term Region	nal 1,331	753	•00000
Social cost generated by wastewater disposal	Direct Short-term Region	nal 13,733	9,256	••0000
Social cost generated by air pollution	Direct Short-term Region	nal 340	246	•00000
Social cost generated by waste	Direct Short-term Region	nal 5,741	3,943	•00000
disposal	Direct Long-term Glob		5,943	
Social cost generated by occupational	Direct Short-term Region	nal 1,178	3,009	•00000
Medical costs avoided from health promotion	Direct Short-term Region	nal 10,981	13,875	••0000
Future income generated from employee training	Direct Long-term Region	nal 1,207,477	2,371,012	••••









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Prioritizing material topics

Material topics were selected based on survey results on "Stakeholder Concerns," "Organizational Operating Impact" and "Sustainable Development Impact" as well as Wistron's six major sustainability strategies and the 2030 long-term targets. At the end, 17 material topics were determined and submitted to the board, including "Climate Strategy and Energy," "Water Management," "Air Pollution and Waste," "Diversity, Equity and Inclusion," "Talent Attraction and Retention," "Talent Cultivation and Development," "Occupational Health and Safety," "Business and Human Rights," "Social Welfare and Charity," "Company Governance," "Risk and Crisis Management," "Customer Relations," "Sustainable Supply Chain," "Information Security," "Product Development and Innovation," "Circular Economy" and "Green Products" among others.

Material topics are ranked based on whether or not a topic is identified as a topic with significant impact in the 3 questionnaires (TOP 5) as well as its calculated impact (please refer to the chart below). The impact boundaries of the identified material topics in Wistron's value chain- a total of 17 issues in 2023 correspond respectively to 23 GRI Standards topics and 3 of Wistron followed the reporting requirements and collected data, statistics and management policies from within for disclosure.

Wistron's Material Topics

Material Topic		Stakeholder Concerns	Organizational Operations Impact	Sustainable Development Impact- Non-monetary	Sustainable Development Impact Monetary	GRI Topics Standards	SASB Industry Topics
Customer Relations	1	• • •	• • •	•	• • •	Customer Privacy (418) /Customer Health and Safety (416) /Marketing and Labeling (417)	
Climate Strategy and Energy	2	•	• • •	• • •	• •	Economic Performance (201) /Energy (302) /Emissions (305)	
Sustainable Supply Chain	3	• •	• •	• •	• • •	Procurement Practices (204) /Supplier Environmental Assessment (308) /Supplier Social Assessment (414)	TC-ES-320a.2 / TC-ES-320a.3 / TC-ES-440a.1
Product Development and Innovation	4	•	• •	• •	• • •	Wistron's own topics	
Occupational Health and Safety	5	• • •	•	•	•	Occupational Health and Safety (403)	TC-ES-310a.1 / TC-ES-320a.1
Air Pollutio n and Waste	6	• • •		• • •	•	Emissions (305)/ Effluents and Waste (306)	TC-ES-150a.1
Talent Attraction and Retention	6		• • •	•	• • •	Market Presence (202) /Employment (401) /Labor/Management Relations (402)	
Company Governance	8	• • •	•	• •		Economic Performance (201)	
Information Security	9	• • •	• •	•		Wistron's own topics	
Circular Economy	10	•		• •	• •	Materials (301) /Effluents and Waste (306)	TC-ES-410a.1 / TC-ES-440a.1
Green Products	10	• •		•	• •	Materials (301)	TC-ES-440a.1
Risk and Crisis Management	12	•	•	• •		Wistron's own topics	
Public Welfare and Charity	13	•		• •		Indirect Economic Impacts (203) /Local Communities (413)	
Diversity, Equity, and Inclusion	13		•	• •		Diversity and Equal Opportunities (405)	
Talent Cultivation and Development	13		•		• •	Training and Education (404)	
Business and Human Rights	16			•	•	Diversity and Equal Opportunities (405) /Non-discrimination (406) /Child Labor (408) /Forced or Compulsory Labor (409)	
Water Resource Management	16			•	•	Water and Effluents (303)	TC-ES-140a.1

^{*:} Represents impact level

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Compared to the 17 topics from last year, four topics are no longer considered material this year: "Environmental Policy and Management," serves as the guiding principle for the company's environmental initiatives. While not emphasized as a material topic, it still holds intrinsic importance to internal operations; "Employee Care and Support," has been integrated into "Talent Attraction and Retention"; "Vision and Sustainable Strategies" and "Digital Transformations" have become integral drivers of the company's growth over the years, embedded in its culture and widely applied across various domains, thus not specifically listed as material topic; Considering the alignment of long-term development targets, "Climate Strategy" and "Energy and Greenhouse Gases" have been merged into "Climate Strategy and Energy." Additionally, based on impact analysis, "Air Pollution and Waste," "Water Management," "Social Welfare and Charity," "Company Governance" and "Risk and Crisis" Management" were added to material topics.

• Wistron Double Materiality Analysis

			Organizational Operations Impact (Financial Materiality)						Sustainable Development Impact (Impact Materiality)									
Dimension	Material Topics		Customer Satisfaction	Operational Risks	Employee Cohesion		Industrial Technology Development	Upstream Output Value		Product's Environmental Benefits			Human Rights in Supply Chains	Occupational Injury	Energy Resource Consumptior			Environmental Impact in Procurement
	Climate Strategy and Energy		0	0		0				0	0				0	0	0	0
	Water Resource Management										0				0			0
Environment	Air Pollution and Waste									0	0				0		0	0
	Diversity, Equity, and Inclusion		0		0				0			0						
	Talent Attraction and Retention	0		0	0	0								0				
	Talent Cultivation and Development				0									0				
	Occupational Health and Safety			0									0	0				
Social	Business and Human Rights								0				0	0				
	Public Welfare and Charity								0			0						
	Corporate Governance	0		0		0			0			0	0					
0	Risk and Crisis Management			0									0	0			0	
	Customer Relations	0	0	0			0	0					0					
Governance	Sustainable Supply Chain	0		0				0					0					0
	Information Security		0	0			0											
<u> </u>	Product Development and Innovation	0	0				0	0										
	Circular Economy									0	0					0		
Innovation	Green Products									0								

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• Material Topics and Their Relationship to the Value Chain

								Downstream
Dimension	Material Topics	Importance to Wistron				Consumable		Customer
	Climate Strategy and Energy	In response to the global challenges posed by climate change, Wistron is making strides towards low-carbon transformation targets, actively managing climate-related risks and opportunities to strengthen operational resilience. We have set carbon reduction targets in accordance with international standards and is working to introduce energy saving and carbon reduction measures to minimize carbon footprint and enhance operational competitiveness.	0	0	0	0	0	0
	Water Resource Management	Most of Wistron's product manufacturing processes are assembly focused and therefore do not require the use of large amounts of water. Water resources management mainly involves day-to-day water conservation, practical water recycling and wastewater management. Water use data is also collected for regular monitoring of water quality and water usage. Water-saving activities are implemented periodically to promote water resource protection.	0	0	0	0	\circ	
Environment	Air Pollution and Waste	Gases produced in Wistron's production processes are treated in accordance with internal standard procedures before being discharged. Exhaust gases are regularly sampled and tested to ensure regulatory compliance. Wistron pledges not to use prohibited substances and raw materials, enforcing a rigorous, careful selection process for both raw materials and suppliers. We persistently enhance our technology and seek out environmentally friendly materials, complying with environmental regulations and customer policies for our activities, products, and services to meet or surpass our goals.	0	0	0	0	0	
	Diversity, Equity, and Inclusion	A culture of diversity and inclusion creates positive impact for the organization. Wistron adopts humanistic core values and welcomes diverse, international talents. We promote gender equality and hires local talents for managerial positions to promote the localization of human resource management.	\circ	0				
	Talent Attraction and Retention	A high-quality talent pool is a key strategic asset for enterprises. Wistron seeks to create a diverse and best-in-class workplace and provide benefits that exceed regulatory requirements to inspire pride in employees as Wistron members.	0	0				
	Talent Cultivation and Development	To assist employees to develop in their functions, Wistron provides multiple learning channels and training systems to boost organizational competitiveness in response to market challenges.	0	0				\circ
	Occupational Health and Safety	Employee health and workplace safety are the foundation for the sustainable development of enterprises. Wistron complies with international standards to create a work environment that allows employees to feel at ease and ensures optimal operational performance.	0	0				
Social	Business and Human Rights	Implement human rights policies and due diligence process, identify high-impact issues through human rights risk assessment, adopt mitigation and remedial measures, respect and protect the human rights of workers in the upstream and downstream value chains as well as Wistron's own operations.	0	0	0	0	0	0
	Public Welfare and Charity	Wistron focuses on two major aspects in its public welfare efforts: "environment" and "humanities," and work with public welfare partners who share the same philosophy on diverse projects.	0	0				
	Corporate Governance	Integrity management forms the cornerstone of corporate sustainability. Wistron adheres to both domestic and international regulations, embracing high standards of self-discipline to honor the trust of our shareholders.	\circ	\circ				
A	Risk and Crisis Management	Wistron has a risk management mechanism in place and enforces risk control, adjustment, and process inspection procedures to strengthen operational resilience in response to the changing market environment.	0	0	0	0	0	
	Customer Relations	Core competitiveness of an enterprise is rooted in sustainable and close partnerships with customers. Wistron further strengthens customer trust with its corporate sustainability and social responsibility management systems.	0	0				0
Governance	Sustainable Supply Chain	Wistron leverages its procurement influence to assist suppliers to improve in five major aspects, including labor, health and safety, environment, ethics, and management.			0	0	0	
	Information Security	Identify information security risks, conduct training on information security management-related policies, enhance overall information security, and strengthen the organization's resilience to information security incidents and threats.	0	0				0
	Product Development and Innovation	By integrating sustainability with innovation, Wistron embeds sustainable thinking into the design process, minimizing the environmental impact of its products and leveraging technology to enhance quality of life.	0	0	0			0
	Circular Economy	Provide green recycling services from cradle to cradle, utilize environmentally friendly materials, reduce plastic usage, embody the concept of technical cycle.	0	0	0	0		0
Innovation	Green Products	Wistron's product design not only avoids the use of hazardous raw materials but also enhances product performance and simplifies disassembly or recycling, thereby minimizing environmental impact.	\circ	0	0	0		\circ

O: source of impact

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• Material Topics and Risk Management

Material Topics	Potential Risks	Risk Level	Risk Reduction and Response				
	High energy consumption equipment	•					
Climate Strategy and Energy	Insufficient renewable energy	•	 Improve energy-saving technology and implement international management standards ISO 50001 and ISO 14064-1. Review the current use of renewable energy and work with third-party companies for purchase. Establish an environmental management team and conduct environmental management meetings regularly. 				
	Drop in rating	•					
Water Resource Management	• Drought	•	• Implement day-to-day water conservation practices and set medium and long-term water management targets, conduct simulations for water shortage scenarios, and collaborate with local water supply companies.				
Air Pollution and Waste	Failure to comply with waste management regulations	••	Identify environmental regulations and implement ESH management policies.				
Diversity, Equity, and Inclusion	Failure to provide a work environment of diversity, equity, and inclusion. Occurrences of discrimination or harassment.	•	Adjust management mechanism, implement DEI policies, conduct anti-harassment /DEI training to raise awareness, and establish a grievance platform.				
	Violation of local labor law	••					
	Overtime hours exceed the limit prescribed by labor law	•					
Talent Attraction and	Lack of human resource planning	•	 Establish regulatory compliance mechanism, including compliance framework, management guidelines, self-reviews, monitoring, and educational training. Supervisors can use APP to track employee work hours. The system sends supervisors email notifications in case of irregular work hours. Monitor manpower status with the manpower allocation dashboard. Track the unfilled rate of vacancies on a quarterly basis. 				
Retention	Incorrect amount of contribution to the pension fund reserve	•	 Tally and review at the end of March every year. Review salary data of market and competitors. Make recommendations to supervisors regarding annual pay raise and variable compensation approval based on performance results. 				
	Lack of benchmarking on salary levels against market practices and competitors	•					
	Performance and compensation scheme are only partially linked	•					
Talent Cultivation and Development	Lack of a comprehensive program for the continual enhancement of employee competitiveness	•	Offer training courses tailored for management functions and continuously optimize new employee training programs. Provide current and relevant training on topics such as industry technology, digital transformation, and ESG. Design a training roadmap for each professional category and expand resources for self-development courses.				
	Major emergency response procedures not effectively implemented	•					
Occupational Health and	Failure to comply with environmental, health and safety regulations	••	Conduct emergency response related training, establish emergency management procedures, review by third-party external audit institutions. Projection to constant inventors of the constant of the c				
Safety	Emerging epidemic diseases spread rapidly		 Periodically conduct regulatory inventory checks and develop occupational safety, health, and environmental policies and management systems in accordance with international standards, namely ISO 45001 and ISO 14001. 				
	Frequent changes of ESH ISO45001 manager	•					
Business and Human Rights	Failure to adjust employee employment procedures in response to regulatory changes	••	 Raise awareness on internal policies and relevant regulations, with auditors periodically conducting regulatory compliance reviews. Complete a comprehensive human rights due diligence management cycle annually, and establish consistent cultural and behavioral standards across the group to effectively 				
business and riuman rights	Inadequate human resources due diligence	•••	manage and reduce human rights risks. • Incorporate supplier evaluation into CSR requirements, conduct supplier SAQ periodically, and establish a supplier status check mechanism.				

● ● High ■ ● Medium ■ Low

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5 CORPORATE GOVERNANCE **6** APPENDIX

1.1 VISION AND MISSION 1.2 SUSTAINABILITY STRATEGIES AND ASPECTS 1.3 SUSTAINABILITY MANAGEMENT 1.4 ORGANIZATIONAL STRUCTURE FOR SUSTAINABILITY 1.5 MATERIALITY AND IMPACT

Material Topics	Potential Risks	Risk Level	Risk Reduction and Response
Public Welfare and Charity	Social investment not linked to ESG policies	•	Implement a system for compiling information so that offices and factories worldwide may regularly upload community development investment plans and implementation
rubiic Welfare and Charity	Charity events lack systematic organization	•	results. Compiled information will then be reported in the annual ESG report.
	Geopolitics	•••	
	Resignation of independent directors	••	Diversify manufacturing site locations across the globe and enhance the localization rate of the supply chain.
Corporate Governance	Low attendance rate among directors	••	 Ensure smooth communication between board members and senior executives, and stay abreast of board members opinions. The board and its functional committees undertake regular performance evaluations, ensuring that board meeting dates are scheduled appropriately. Corporate sustainability and CSR policies have been adopted and incorporated into day-to-day operations.
	Lack of regard for ESG, resulting in market share loss and damaged image	•	Personnel adjustment processes comply with or exceed the standards required by law. Establish communication mechanism between the company, investors and customers.
	Relocation of factory sites requiring personnel changes and resulting in employee grievances	•	
Risk and Crisis Management	Failure to adequately disclose material topics of concern for stakeholders as required by regulations Againgment		• Stay abreast of trends in sustainable development, identify material topics of concern to stakeholders annually, and disclose them in accordance with regulations or international standards.
_	• Matters disclosed in statutory reports lack accuracy, timeliness or completeness.	••	Monitor changes in regulations or guidelines, strengthen personnel training, and make timely corrections.
Customer Relations	Unable to meet customer requirements due to production site relocation	••	Verify progress with customer weekly, communicate with manager of the customer side periodically, and identify the cause in case of customer complaint and actively make improvements.
customer relations	Customer perceives a lack of professionalism in the point of contact.	••	Technical team assists business team to review and improve operating procedures for services.
	Supplier fails to cooperate and comply with CSR regulations.	••	
Sustainable Supply Chain	Supplier fails to adopt carbon reduction plans.	••	 Incorporate supplier evaluation into ESG requirements, conduct supplier SAQ periodically, and establish a supplier status check mechanism. Review carbon emissions of suppliers, assist suppliers in setting carbon reduction targets, and coach suppliers in implementing carbon reduction practices. Regularly review raw materials stock level, and implement raw materials allocation system.
	Raw material shortages of supplier	••	
	Lack of information security awareness in supplier's employees	••	Provide training to employees of suppliers, check information security management related procedures and risk identification through ESG, and devise confidential
Information Security	Lack of privacy and safety regulation awareness in employees	•	information protection measures. • Establish a regulatory compliance management mechanism, strengthen internal regulations and relevant laws, enhance privacy feedback and reporting channels, raise awareness and conduct educational training.
mornation security	Company information leakage	•	• Require employees to comply with NDA terms between company and customers, manage sensitive information with information systems, conduct training drills for social networks, and prohibit employees from using USB flash drives.
	Customer product information leakage	•	Review and improve the company's current confidential document management mechanism.
Product Development and Innovation	Due to the ODM model of customers, advanced technologies cannot be effectively applied, delaying the development of new products or services.	••	• Regularly evaluate the synergy created by new technologies to ensure the effectiveness of introducing new technologies, establish new businesses or forward-looking units to introduce new technologies, and transform innovative technology into intellectual property (IP).
Circular Economy	Organization lacks relevant policies and appropriate methods to manage waste and closed-circuit production.	••	• Define organizational responsibility and sustainable development policies, and consolidate organizational resources and strategies for the collaborative implementation of policies.
	Poor product life cycle management	•	• Establish a product development management mechanism to monitor, report, and improve product development status/progress at any time.
Green Products	Products do not comply with international environmental regulations and customer's hazardous substance regulations.	••	 Re-examine regulations and customer standards regularly to revise internal regulations. Work with benchmark customers regularly to design product/technology development roadmap and product specifications.